



TELEMEDICINE – Staff Education

PURPOSE: To keep our faculty and staff in the classroom by using TELEMEDICINE to provide convenient prompt treatment from your school nurse's office.

- **How It Works:**

1. You become suddenly ill at school and need to see a medical provider.
2. Proceed to your school nurse's office and advise that you would like to coordinate a TELEMEDICINE visit, and ask the nurse to take your vital signs.
3. The school nurse will forward your contact number to a Freeman representative.
4. The Freeman representative will call you to obtain consent for treatment, discuss payment options, obtain appropriate documentation, and to obtain your medical history. The Freeman representative will give you the approximate time that your TELEMEDICINE visit will begin so you can be seated in front of the TELEMEDICINE cart. The school nurse will answer the TELEMEDICINE call.
5. You begin interacting with the Freeman provider. If the provider needs to assess your ears/nose/throat/eyes/skin or heart/lung/bowel sounds using the medical grade attachments, the school nurse will assist you.
6. If prescriptions are needed, they will be called to your pharmacy of choice.
7. If further testing is needed for diagnosing, it will be discussed during the TELEMEDICINE visit. You will be given the option of having the provider order the tests at Freeman, **OR** the provider will forward the orders to you to be completed at your location of choice.
(Test results can only be released to the patient of legal age.)
8. Upon completion of the TELEMEDICINE visit, the medical provider and the school nurse will determine if you can return to the classroom or if you must go home based on severity or infectious illness and school policies.

- **What Does It Cost:**

The TELEMEDICINE visit is a \$35.00 flat fee. Patients for whom Freeman *is in network for telemedicine services* will have the option of having their health insurance billed for the service **OR** can choose to pay the \$35.00 flat fee and no insurance will be filed.

(If you request that insurance be filed for the TELEMEDICINE visit, Freeman is required to follow the billing rules of your health plan).

- **What Conditions Can Be Treated With TELEMEDICINE:**

TELEMEDICINE visits can be used for most minor conditions that come on suddenly, such as:

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|---------------|---------------------------------|
| ➤ Cough | Stomach Complaints |
| ➤ Cold | Shortness of Breath or Wheezing |
| ➤ Congestion | Rash or Skin Irritations |
| ➤ Fever | Pink Eye/Conjunctivitis |
| ➤ Earache | Seasonal Allergies |
| ➤ Sore Throat | Head Lice |
| ➤ Headache | Minor Abrasions/Injury |

**The School TELEMEDICINE program is not intended to be used for chronic conditions or chronic illness management.

If the provider determines during your TELEMEDICINE visit that your condition requires an in person office visit, you will be offered a priority appointment to see a Freeman provider **that same day, and your \$35.00 TELEMEDICINE payment will be credited toward your same-day in person office visit. If for some reason you are unable to make **the same day appointment**, the \$35.00 that you have made will cover the TELEMEDICINE visit that you completed.